



Dear guests

Welcome to hotel marta – we are pleased that you are our guest!

Herewith, we would like to inform you about our **COVID house rules**. These rules are for your protection and the protection of our team. We truly hope to contribute to a great Zurich experience with our **protective measures** and the relevant **adjustments**:

- Based on the current nationwide **2G certificate requirement (vaccination or recovery)** in various areas we have decided to extend said requirement to **the entire hotel**. We therefore kindly ask our guests to present a valid certificate upon Check-in. This regulation currently applies until end of March 2022 and is based on the official instructions.
- Furthermore, **masks are compulsory** within the entire hotel. The only exception is when **guests are seated at the table** of our breakfast room and are ready to enjoy their breakfast.
- Please **keep the distance, wash your hands regularly** and use the **disinfectants** provided in the entrance area, the toilets and the breakfast room.
- **Our small elevator may only be used by one familiar group of guests at a time** – many thanks for your understanding! If you do not wish to wait, please feel free to use our stunning staircase. 😊
- We are happy to serve breakfast between **7.00 am and 10.00 am on the first floor**.
- Our Front Office team is happy to be here for you from **6.30 am to 2.00 pm (Saturday and Sunday 6.30 pm until noon)**! For our guests access to the hotel is always possible – no worries!
- During your stay your **room is currently only cleaned on request**. Please place the green card outside your door if you desire room cleaning.
- On the day of check out your room is reserved for you until **11.00 am**
- We kindly ask you to **refrain from visiting us** if you have any **symptoms** that indicate respiratory disease or if you have signs of a severe cold.
- Please follow the **instructions of the Federal Office of Public Health and our staff**.

Thank you very much for your contribution to the well-being of everyone!

In case of emergency during your stay you can always reach us at: +41 44 269 95 91.

The general precautionary measures and those ordered by the Confederation for your personal protection can be found here: <https://www.bag.admin.ch/>

Important phone numbers

- Corona Helpline available in 10 languages: phone 0800 266 785
- Medical questions about the coronavirus 0800 33 66 55 (doctors' phone)
- Corona Hotline of the Canton of Zurich phone 0800 044 117
- Infoline Federal Office of Public Health phone 058 463 00 00