

Dear guests

Welcome to hotel marta – we are pleased that you are our guest!

Herewith, we would like to inform you about our **COVID house rules**. These rules are for your protection and the protection of our team. We truly hope to contribute to a great Zurich experience with our **protective measures** and the relevant **adjustments**:

- Since 19 October 2020 **masks are compulsory** in publicly accessible indoor spaces including **hotels**. Please wear a mask except when you are in your hotel room or have taken your seat in the breakfast room.
- Please **disinfect your hands every time you enter our hotel**. There are several disinfections stations available in the entrance area.
- We kindly ask you to keep **distance of 1.5 meters between you and others** whenever possible – you will find several marks which indicate the correct distance.
- Please **wash your hands regularly during your stay** and use the provided disinfections in the entrance area, the toilets and the breakfast room.
- **Our small elevator may only be used by one familiar group of guests at a time** – many thanks for your understanding! If you do not wish to wait, please feel free to use our stunning staircase. 😊
- We are happy to serve breakfast between **7.00 am and 10.00 am** and will prepare a tray for you which can be completed from the buffet. Everything on the buffet is individually wrapped – for a worry-free start into the day.
- Upon arrival we will be happy to offer you a **bottle of «Lokales Wasser 37»**.
- Our Front Office team is happy to be here for you from **6.30 am to 2.00 pm (Saturday and Sunday 6.30 pm until noon)**! For our guests access to the hotel is always possible – no worries!
- During your stay your **room is currently only cleaned on request**.
- **Looking for reading material?** Our Front Office Team is happy to provide you with the current issue of «The Visitor».
- On the day of check out your room is reserved for you until **11.00 am**
- We kindly ask you **to refrain from visiting us** if you have any **symptoms** that indicate respiratory disease or if you have signs of a severe cold.
- Please follow the **instructions of the BAG and our staff**.

Thank you very much for your contribution to the well-being of everyone!

In case of emergency during your stay you can always reach us at: +41 44 269 95 91.

The general precautionary measures and those ordered by the Confederation for your personal protection can be found here: <https://www.bag.admin.ch/>

Important phone numbers

- Corona Helpline available in 10 languages: phone 0800 266 785
- Medical questions about the coronavirus 0800 33 66 55 (doctors' phone)
- Corona Hotline of the Canton of Zurich phone 0800 044 117
- Infoline Federal Office of Public Health phone 058 463 00 00